



CASE STUDY

From Orders to Efficiency: Streamlining PO Management for a Cat Litter Leader

Organisation Profile

The client has been a leader in the cat litter industry for 27 years, specializing in the manufacturing and global distribution of premium litter products. With a strong focus on animal hygiene, they are dedicated to improving the well-being and health of pets. Their innovative solutions ensure superior care and cleanliness, offering high-quality products that meet the diverse needs of pet owners worldwide.

Industry

Pet care

Results

Process time
reduced up to

70%

Manual Effort
reduced up to

60%

Process Completion
Accuracy by Bot up to

95%

Business Problem:

The client faced challenges in managing diverse purchase orders (POs) from 60 countries, each with unique formats. The manual processing across various stages using tools like Monday.com and Acomba was time-consuming, particularly during peak seasons. To enhance efficiency and reduce time constraints, the client sought automation solutions for streamlined order processing.

Solution:

- The Automation Anywhere (AA) bot streamlined the processing of purchase orders (POs) for Canada and America.
- It extracted user data from diverse PO formats, handling variations and consolidations from different applications and channels.
- The bot created revised POs, applying adjustments like rebates and surcharges.
- It generated associated documents such as packaging slips.
- Exception handling, with end-user confirmation, significantly enhanced coverage.
- The solution provided comprehensive management of complex PO processes.

Challenges:

- Managing diverse purchase orders (POs) from 60 countries with unique formats.
- Manual processing across various stages using tools like Monday.com and Acomba.
- Time-consuming tasks, especially during peak seasons.
- Need for automation solutions to enhance efficiency and reduce time constraints in order processing.



Business Benefit:

Implementing the Bot delivered substantial business benefits, achieving up to 95% process completion accuracy. This automation reduced efforts by approximately 60% and saved up to 70% of process time. These improvements significantly enhanced operational efficiency and productivity, driving superior overall business performance.

Key Stakeholders:

- Client's IT Department
- Bot Developers
- Engineers
- Quality Assurance Team
- Project Management Team
- End Users of the Bots



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